

MEMBERSHIP FAQ

Q: I have questions about my membership, who can I talk to?

A: Academy Member Service Center representatives are available by phone at 800/877-1600 (Monday – Friday; 8:00 a.m. – 5:00 p.m., Central Time) or by email at membership@eatright.org. International callers use +1-312-899-0040.

Q: Can I renew my membership in installments?

A: Yes, starting each year in February (for the membership year starting on June 1), members can renew with installments. The number of payments will depend on when the first payment is made. If a first payment is made in February, subsequent monthly installments will be automatically charged during March, April, May and June for a total of five payments. If a first payment is made in March a total of four payments would be possible, in April a total of three payments is possible and in May two payments are possible. All final payments will be processed in the third week of June. Academy, DPG, MIG and/or Academy group memberships are not fully activated until all installments have been made. Installment payments are not available to new or joining members.

Q: Can I set my membership up to be renewed automatically?

A: Yes, you can opt into the automatic renewal option (for following membership years) during check out when processing your current renewal. Automatic renewals are processed on or around March 15th (for the membership year starting on June 1). A reminder email is sent approximately 30 days prior to processing.

Q: Are there any savings available to employers who pay for multiple members?

A: Employers paying for multiple memberships at one time may be eligible for savings. To learn how this option may work for you and your employer, contact the Member Service Center by phone or email.

Q: I am an Active category member but I'm going back to school. Do I need to maintain my Active category membership or are there other options?

A: Active category members who are returning to school on a full-time basis to complete a degree or an ACEND dietetic internship are eligible for Student category membership. To make the change, complete and submit a Returning Student membership application form and submit along with verification of your full-time enrollment.

Q: My employer will only pay a portion of my membership dues, is this an option?

A: Yes. If paying by credit card, please contact the Academy Member Service Center for assistance. If paying using multiple checks, be sure to submit all checks with the payment coupon or a copy of the invoice for accurate processing.

Q: I'm experiencing financial hardship, are there options for me to renew?

A: If you are experiencing financial hardship, the Academy may be able to assist you with renewing your membership. Contact us to inquire about available options.

Q: I'm no longer working full time due to retirement or permanent disability. Can I still be a member?

A: Retired category membership is available to Active category members who are no longer gainfully employed in dietetics practice or education, and are at least 62 years of age or permanently disabled. As a Retired category member, continue to receive most of the same benefits and privileges available to Active category members. In recognition of retired status, the Retired category dues are \$117 (50% of the Active category dues). To change to the Retired member category, contact the Member Service Center.

Q: I've graduated and/or become eligible to sit for the RDN/NDTR exam. What member category should I join or renew in?

A: Current Student members who recently established eligibility for a CDR credential (RD/RDN or DTR/NDTR) will automatically be moved into the Career Starter Dues Program, which offers reduced dues rates for members in their first five years of Active category membership eligibility. Dues increase incrementally each year for up to five years to help you get established in the profession, after which you will pay full Active category membership dues. The Career Starter Dues Program allows you to take advantage of Academy membership at a significantly reduced rate, giving you the financial flexibility and time to utilize the various services the Academy offers. Learn more ([link](#)). If you have already renewed as a Student member, you can retain your Student membership for the remainder of the current membership year and change to the Active category for the next membership year. Or, if you prefer to change now, contact the Academy Member Service Center for assistance. We can apply the payment already submitted for your Student membership and you can then submit the difference.

Q: Can I update my Academy Group memberships?

A: You can change your Academy (state) affiliate at any time by contacting the Member Service Center. You can add DPGs and/or MIGs when renewing your Academy membership directly on your online or print invoice. Please allow 1-2 business days for your membership data to sync for affiliate, DPG and MIG changes, and contact the Member Services Center with questions. If you want to add new DPG or MIG memberships after you have renewed your Academy membership, login to eatrightPRO.org, click on the My Academy link and scroll down to the membership information section where you can click the Add Groups button.

Q: I live outside the United States and am interested in becoming an International member but I live in a country that is not financially stable, what can I do?

A: Individuals qualifying for International membership and reside in countries classified as lower middle income or low income by The World Bank are eligible for an emerging economy dues adjustment. Email us at membership@eatright.org for additional information.

Ways to Renew or Join:

- Online at www.eatrightpro.org/membership/join-renew.
- By phone through the Academy's Member Service Center at 800/877-1600, ext. 5000, weekdays 8 a.m. – 5 p.m., CT. International callers can reach us at +1-312/899-0040, ext. 5000.
- By mail with your renewal mailer (sent each spring) or print an application or invoice online.