ACEND Virtual Town Hall Meeting November 16, 2021, 11:00 a.m. Central Time

Host: Barbara Hopkins, MMSc, RD, LD

ACEND Past Chair

Presenters: Tim Renick, PhD, Senior Vice President of Student Success and Ben Brandon. Senior Director of

Student Success, Georgia State University





Webinar Recording Link

https://vimeo.com/736183115

Introduction/Announcements: Barbara Hopkins welcomed all in attendance.

Barb indicated the objectives for the virtual Town Hall:

- Provide ACEND update and announcements
- Understand the hidden obstacles faced by lower-income, first-generation and underrepresented minority students
- Discuss the use of predictive analytics in determining student success
- Identify opportunities to enhance diversity and close the equity gaps in recruitment and retention
- Answer questions

Barb began with updates from ACEND. The 2022 Standards were released on September 1, 2021 and the reformatted Future Education Model (FEM) Standards were on November 1, 2021. Both sets of standards have the same set date for adoption of June 1, 2022. Based on program directors' request, the ACEND audit was delayed until December, 2023.

Applications for Cohort 6 FEM demonstration programs are due on Monday, December 6, 2021. ACEND is accepting applications only for Future Graduate (FG) and Future Associate (FA) programs. At its October 2021 meeting, the ACEND Board voted to accept FEM eligibility applications from programs for review on a rolling basis instead of through cohorts. Therefore, after December 6, 2021, programs are invited to submit Eligibility Applications for FEM Demonstration Programs anytime throughout the year.

Barb indicated that, during its August 6, 2021 meeting, the Commission on Dietetic Registration (CDR) approved ACEND's request that fall term graduates who have completed their baccalaureate degree, DPD and supervised practice requirements by, or before, December 31, 2023 be processed for registration eligibility, even though CDR may not receive a final, official transcript until January 2024. Details on the procedure to follow can be found in the October 2021 ACEND UPdate.

ACEND has received many inquiries from international students who would like to complete their nutrition and dietetics education in the US. These inquiries have increased significantly for the past year with more than a dozen inquiries each week. International students can help increase the diversity of programs while at the same time alleviate the declining enrollments. ACEND has posted on its website a recording to provide program directors with information on evaluating international students from FDE (Foreign Dietitian Education) and non-ACEND accredited programs. The recording is posted on the ACEND website under program director FAQs.

ACEND Town Hall – November 2021

ACEND was asked to include information about which Dietetic internships are requiring a graduate degree for admission. This has been added to the ACEND annual report under "other requirements" on the Admissions Information page. The program has the option to select "Graduate Degree upon admission" as a requirement. Barb urged all DI programs that have set the graduate degree as a requirement to check this box. The information will be added to the ACEND website after the next software release; possibly sometime in 2022.

ACEND published the schedule that the ACEND Board follows for program accreditation decisions. The schedule is posted on the ACEND website under Accreditation Standards, Fees and Policies. On that page are two calendars: one for the site visits and a second calendar for the substantive changes and reorganization reports. Barb reminded participants that the accreditation decision letter is emailed to programs two weeks after the Board meeting. Programs should make sure to check these calendars to be aware when they will hear back from ACEND and to plan ahead or plan backwards from these dates to decide when to submit their reports. For Spring 2022 only, reorganization reports and candidacy programs will still be reviewed during the monthly Board calls because these programs were on the schedule prior to the development of the Decision Calendar.

In Spring 2022, the ACEND Technology Committee will begin investigating adopting a competency assessment software to support ACEND programs' assessment of the 2022 knowledge and competencies and FEM competencies and performance indicators. Barb said ACEND hopes to have a decision on which software to adopt in Fall 2022 and begin adoption of this software in 2023. The software will be optional for programs to use but many programs that plan to adopt a software tool may want to consider waiting until ACEND's software is available.

Also, ACEND is seeking a doctoral-prepared, RDN to serve as a fellow. Through the Foundation's fellowship program, this fellow will serve as the lead for the Foundation's "Advancing the Practice in Nutrition and Dietetics: Doctoral Standards" fellowship. The one-year, full-time fellowship begins on or around Monday, January 10, 2022. The application and full position description is on the Academy Foundation website under Apply for Funding; select "fellowship". Applications are due by 3:00 pm CT on Monday, November 22, 2021.

ACEND has continued to identify Noteworthy Nutrition and Dietetics Education Practices in the area of Diversity, Equity, and Inclusion. Programs are strongly encouraged to submit their noteworthy practice to ACEND in the areas of Holistic admissions, recruitment and admission practices that encourage diversity, training activities for faculty and/or preceptors, and other activities that promote DEI. Programs who have been selected will receive an honorary mention on the ACEND website . The next submission due date is January 14, 2022. For more information on due dates and submission criteria please visit the ACEND website https://www.eatrightpro.org/acend/about-acend/diversity-equity-and-inclusion

Barb shared that the Town Hall webinar has been approved for 1.5 continuing professional education units. It is the third in a series of Diversity, Equity and Inclusion webinars provided by ACEND. These webinars are recorded and posted on the ACEND DEI webpage https://www.eatrightpro.org/acend/about-acend/diversity-equity-and-inclusion

Barb then introduced Timothy Renick, PhD, Senior Vice President of Student Success and Benjamen Brandon, Senior Director of Student Success from Georgia State University (GSU). Their presentation is titled "Closing the Equity Gaps in Higher Education: Leveling the Playing Field for All Students". The presentation is the story of how GSU used predictive analytics to exponentially raise its graduation rates, particularly among students from underserved backgrounds.

The presentation slides are included after these minutes.

Following the presentation at 12:00pm CT (59:50 minutes into session) Barb thanked Dr. Renick and Mr. Brandon and opened the Town Hall to questions in the chat. These are included below and please listen to the recording provided to hear the answers from both Dr. Renick and Mr. Brandon.

(59:55) Please share advising model used throughout a students' academic career.

(1:02:58) Can this be done at a program level and how expensive would be it for a program to do this?

(1:05:06) After addressing how Georgia State's SAT scores have declined in recent years, Dr. Renick mentioned how other factors are being considered as better predictors of student success. Can Dr. Renick please address these 'other' factors with their admissions decisions and how to evaluate them objectively?

(1:10:23) I'd love to know how to help students with the chemistry prerequisites. We lose students in those courses.

(1:12:56) My questions are on the impact on faculty. What impact has these programs have had on faculty? Diversity? Salary? Work load? Did you need to do training or info sessions for faculty? Are they compensated with increased release time? Changes in recruitment, retention, tenure?

(1:19:07) Any suggestions as how to attract more diverse students to major

(1:24:12) How many of the diverse students in Georgia State go on for graduate degrees?

The next Town Hall is scheduled for Tuesday, January 18, 2022, 11 am -12 pm CT.

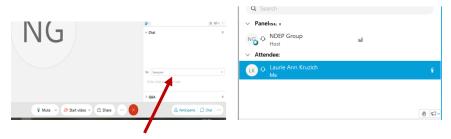
Barb thanked everyone (165 participants) for their discussion on the Town Hall. The call ended at 12:28pm CT.

Welcome to the ACEND Virtual Town Hall!

We Will Begin Shortly



Lines have been muted



• If you have questions or comments, Use the chat feature and post a chat to EVERYONE

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Welcome to the ACEND Virtual Town Hall





Barbara Hopkins, MMSc, RD, LD

ACEND Past Chair

Accreditation Council for Education in Nutrition and Dietetics Nutrition and Dietetics

Objectives

Accreditation Council for Education in Nutrition and Dietetics

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- Provide ACEND update and announcements
- Understand the hidden obstacles faced by lower-income, first-generation and under-represented minority students
- Discuss the use of predictive analytics in determining student success
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ACEND Updates and Announcements



ACEND Accreditation Standards



2022 Standards

FEM Standards

• Released September 1, 2022

• Released November 1, 2022

Adoption date: June 1, 2022 ACEND audit: December 2023



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FEM Standards Demonstration Programs

Accepting Applications for FG and FA Programs



Cohort 6

Applications due Monday Dec 6, 2021

Posted on the ACEND website: https://www.eatrightpro.org/futuremodel

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Rolling Eligibility for FEM Applications



- •ACEND Board voted to accept FEM eligibility applications on a rolling basis instead of in cohorts
- •After December 6, 2021, programs are invited to submit Eligibility Applications for FEM Demonstration Programs at any time throughout the year.

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Processing Candidates Verified by December 31, 2023 for Registration Eligibility –

New CDR Decision



During its August 6, 2021 meeting, CDR approved ACEND's request that fall term graduates who have completed their baccalaureate degrees, DPD and supervised practice requirements by or before December 31, 2023 be processed for registration eligibility, even though CDR may not receive a final, official transcript until January 2024.



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International Students - Recording

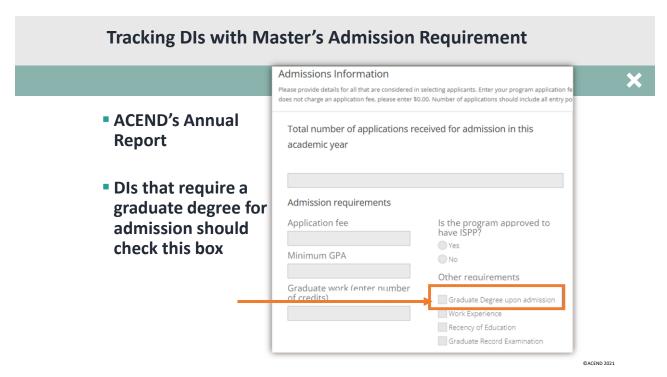
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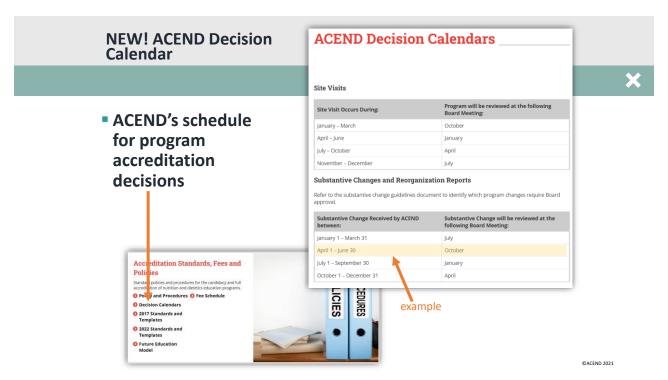
- How to evaluate international students
 - Recording posted on the ACEND website

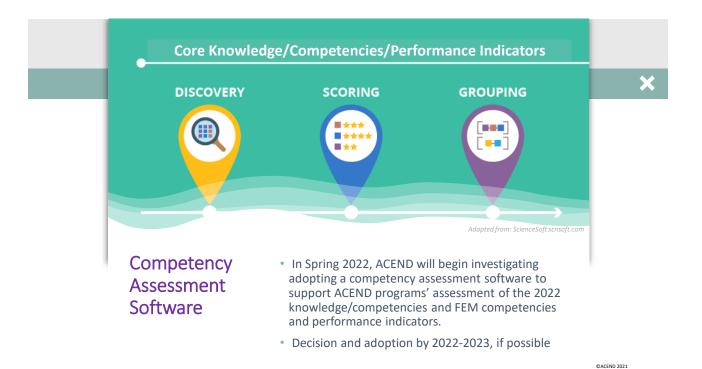


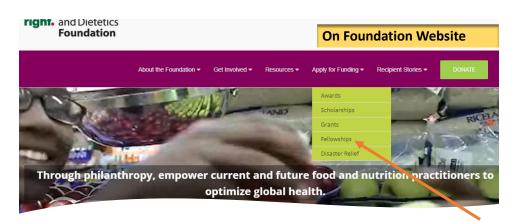


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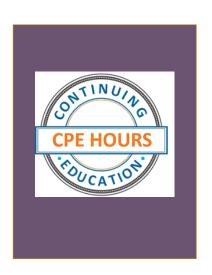
Spread the Word!

Advancing the Practice in Nutrition and Dietetics Fellowship: Doctoral Standards

ACEND is seeking a doctoral-prepared, RDN to serve as a fellow. Objectives:

- Advanced practice doctorate Standards
- Clinical skills workshop
- Support FEM data and CBE

Applications due by 3:00 pm CT **Monday, November 22, 2021** https://eatrightfoundation.secure-platform.com/a/organizations/main/home



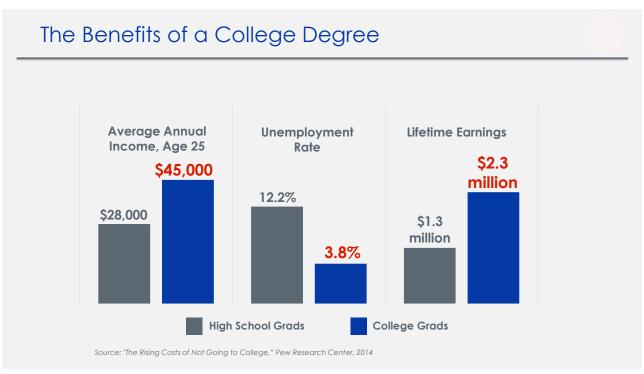


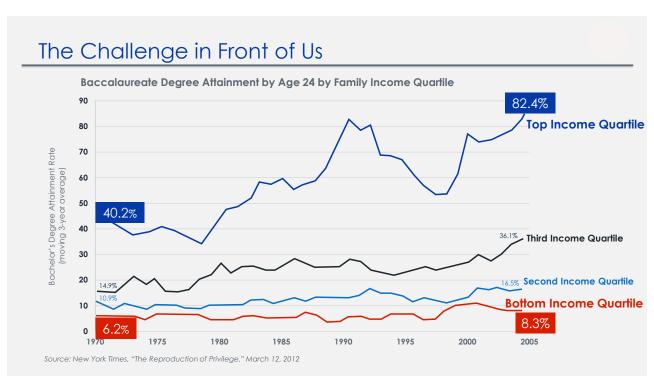
Georgia State University

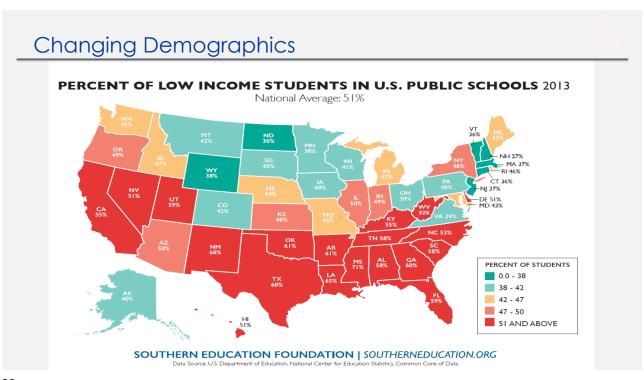
Timothy Renick
Senior Vice President of
Student Success

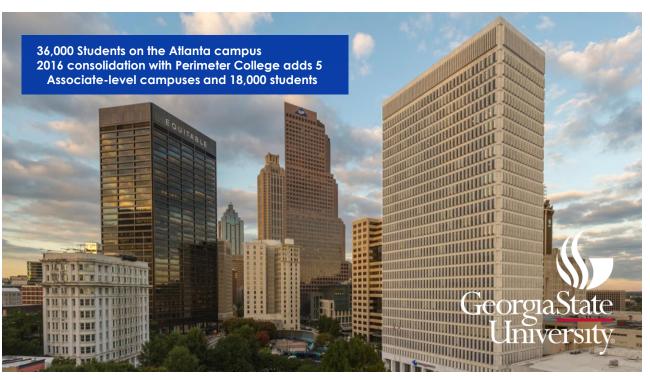
Benjamen Brandon Senior Director of Student Success











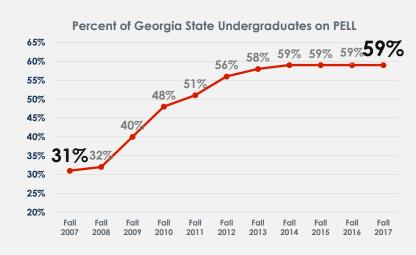


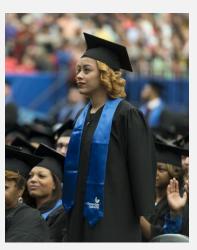




Changing Demographics: Race & Ethnicity **Minorities 74**% **75**% 70% 71% 65% 66% 67% 65% 60% 59% 60% 55% 53% 53% 54% 50% Fall Fall 2010 Fall 2011 Fall Fall 2012 Fall Fall Fall Fall Fall 2009 2013 2014 2015 2019 2016 2017 2018

Low-Income Students











19%

Percent of Confirmed Freshmen Who Did Not Enroll Summer 2015

Summer Melt



Fall 2015

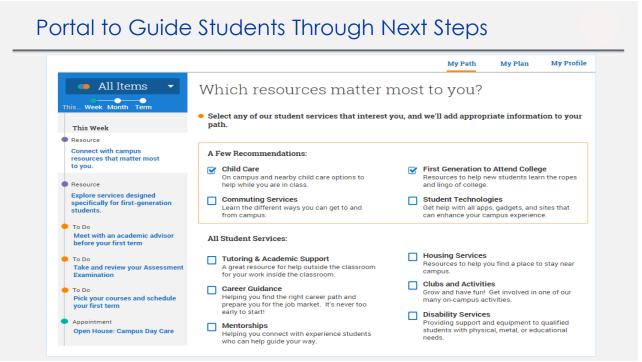
Confirmed GSU Freshman Who Never Attended Any College: 278

Non-white 76%
First Generation 45%
Low Income 71%
Avg. High School GPA 3.34

The Hidden Obstacles to Enrollment

- Federal Financial Aid Application
- Verification Request
- State of Georgia
 Immunization Proof
- Taking Placement Exams
- Registering for Classes











Drop in Summer Melt:

-37%

365 More Students Enrolled

Continuing Students

Supported by the Dell and ECMC Foundations

Students who started the semester with a balance: -49%

Students with Account Balance
Who Opened a ticket with Financial Aid:
+33%

Students meeting with Advisor within one week of being contacted: **+28.5%**

Pilot in high enrollment courses



2.6

Average Number of Majors Cycled Through By Graduating Seniors in 2010



Freshman Learning Communities & Meta Majors Freshman Learning Communities with block schedules of 5 to 6 courses: 95% of non-Honors freshmen (Opt-out model) 1st Year GPA Retention 3.6 90% 85% 3.2 2.96 85% 81% 2.73 2.8 80% 2.4 75% No FLC **FLC** No FLC **FLC** 70%

Choice Architecture: Meta Majors

Business
Education
Exploratory
STEM
Humanities & Arts
Health Professions
Policy/Social Science



41



Faculty and Department Seed Grants

Example: The Department of History Skills-Based Approach to U.S. History Survey Courses

- Use Tableau to interpret historical data
- Data viz software as tool for presenting historical findings
- Did NOT require any alteration to existing SLOs





-32%

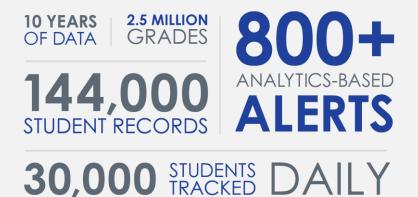
Drop in Major Changes After the Freshman Year

5,760

Students Who Dropped Out of Georgia State in 2010

Advisement: GPS Advising

Predictive Analytics Project with EAB



Registration Tracking and Academic Maps

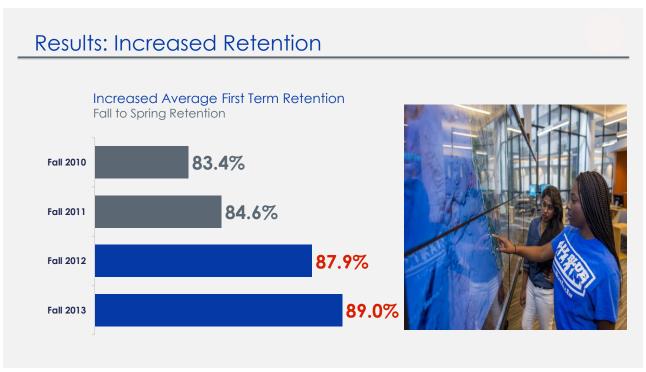
B.S. in Chemistry

SEMESTER 1	SEMESTER 2
 Complete 1 of ENGL 1101, ENGL 1102 or ENGL 1103 (C or Better) Complete MATH 1113 or Higher (B- or Better) Complete CHEM 1211K (B- or Better) 	Complete ENGL 1102 or 1103 (C or Better) Complete MATH 2211 or Higher (B- or Better) Complete CHEM 1212K (B- or Better) Maintain a cumulative GPA of 2.25 or Better
SEMESTER 3	SEMESTER 4
 Complete CHEM 2400 (B- or Better) Complete MATH 2212 (C or better) Complete PHY 2211k (C or better) 	Complete CHEM 3410 (C or better) PHY 2212k (B- or Better) (C or better) Maintain a cumulative GPA of 2.25 or Better
SEMESTER 5	SEMESTER 6
Complete CHEM 4000 with a C or Better Complete CHEM 4110 with a C or Better	Complete CHEM 4010 with a C or Better Complete CHEM 4120 with a C or Better
SEMESTER 7	SEMESTER 8
Complete CHEM 4160 with a B- or better	Complete CHEM 4190 with a C or Better

Performance in 'Marker' Courses Graduation Rate in Major by Introductory Course Grade Introduction to Chemistry **Comparative Politics** Music Theory I Natural Science majors Political Science majors Music majors 81.8% 70.0% 66.7% 73.9% 66.7% 55.5% 39.5% 25.0% 8.3% 6.2% 0.0% В С В С Α D/F В С D/F D/F







Results: Decline in Time to Degree **Hours at Graduation** Native Freshmen Bachelor's Students -Median Hours at Graduation 138 137 130 - 130 - 130 2012 2013 2014

Results: ROI for Students



\$21 million

Savings to the Class of 2021 in tuition and fees when compared to the Class of 2012

53

Results: Confounding Expectations



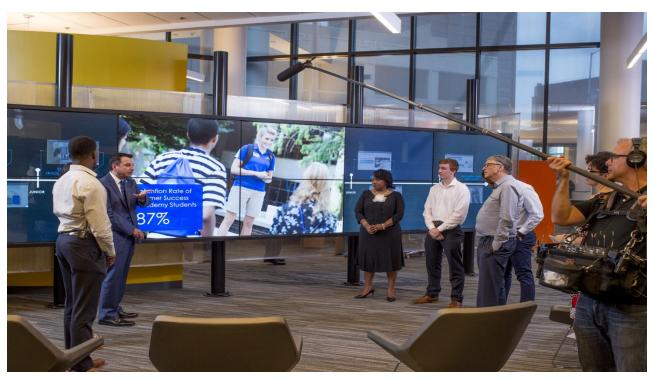
STEM Degrees Conferred Since 2011 (with enrollment change)

Black +154% (50%)

Black Male +208% (54%)

Hispanic +324% (118%)

Impacts





Growing Recognition





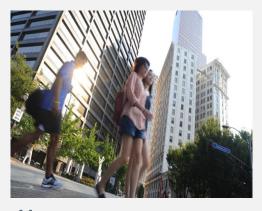
The Cost of Inaction

The Calculus of Student Success: ROI

1-point increase in retention =340 students

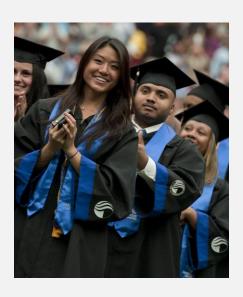
Average student tuition & fees annually/student = \$9,800

ROI for each 1-point increase = \$3.32 million/year



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Undergraduate Degrees Awarded Annually



2010-11: |2019-20:

4,222 7,723

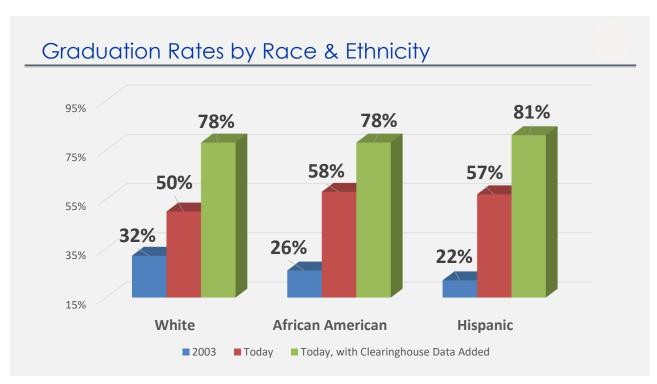
INCREASE:

3,501(+83%)

Bachelor's Degrees Awarded by Group

	2009-10	2019-2020	Change	% Change
African American	1,001	2,199	+1,198	+120%
Pell	1,298	3,554	+2,256	+174%
Hispanic	196	632	+436	+222%





#1 in Degrees Conferred to African Americans

Top 100 Degree Producers: Non-Profit Universities

2018 African-American Bachelor's - All Disciplines Combined



		Total	%Grads	%Chg
Institutions	State			
1 Georgia State University	GA	1,930	38%	7%
2 FAMU	FL	1,477	95%	-7%
3 University of Central Florida	FL	1,401	24%	-1%
4 University of Maryland-University College	MD	1,443	11%	8%
5 Howard University	D.C.	1,194	78%	0%
6 North Carolina A & T State University	NC	1,227	91%	6%
7 Florida International University	FL	1,087	19%	7%
8 Florida Atlantic University	FL	1,054	11%	9%
9 University of Memphis	TN	1,011	33%	3%
10 The University of Texas at Arlington	TX	992	13%	-7%

Source: Diverse Issues in Higher Education, 2018

Social Mobility

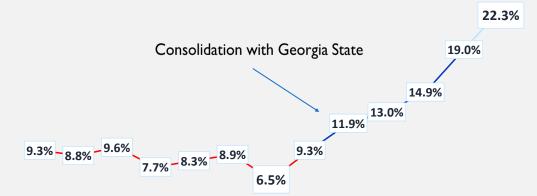
- Brookings Institution
- Harvard CLIMB
- US News and World Report

Top 1% of American Universities

Moving Students from the bottom 20% of Americans by Annual Household Income to the Upper 50% fifteen years later.



Perimeter College 3-Year Graduation Rates



2019 Completed, Transferred, Still Enrolled: 83%*

2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020

*Chronicle of Higher Education, January 2020

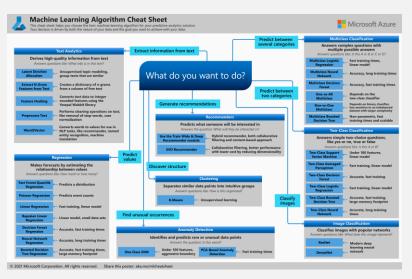
Perimeter College Graduation Rates: Equity

	2015	2020	Change
Overall	7%	22%	+15
White	10%	22%	+12
African American	4%	22%	+18
Hispanic	6%	25%	+19
Pell	5%	22%	+17

^{*} IPEDS 3-Year Graduation Rates for Associate Degree Students

Predictive Analytics Demystified

Predictive Analytics Can Be Intimidating



Source: https://docs.microsoft.com/en-us/azure/machine-learning/algorithm-cheat-sheet

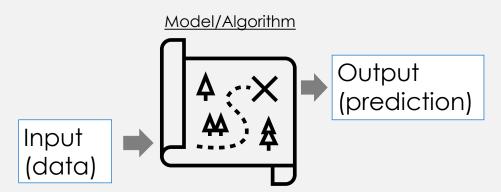
The Reaction



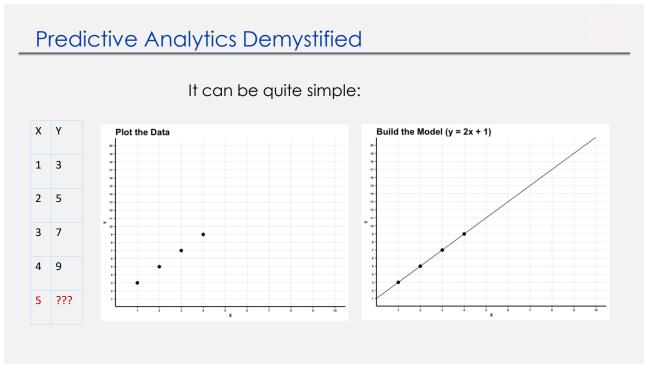
Predictive
Analytics, Machine Learning,
Regression, Clustering,
Deep Learning, Neural
Networks, Classification,
Big Data, Random
Forest, K-Means, Nearest
Neighbor, Support Vector Machine

Doing Things The Old Fashioned Way

Predictive Analytics Demystified

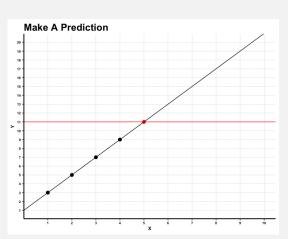


A predictive analytics algorithm takes input data and **maps** it to a value or probability that can be used to make a prediction.



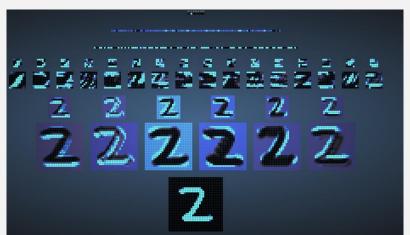
Predictive Analytics Demystified

It can be quite simple:



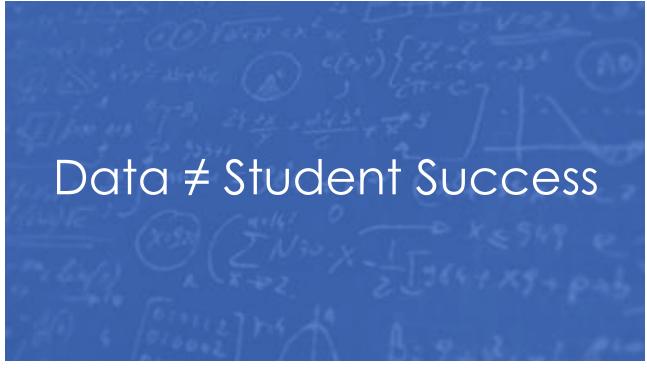
Predictive Analytics Demystified

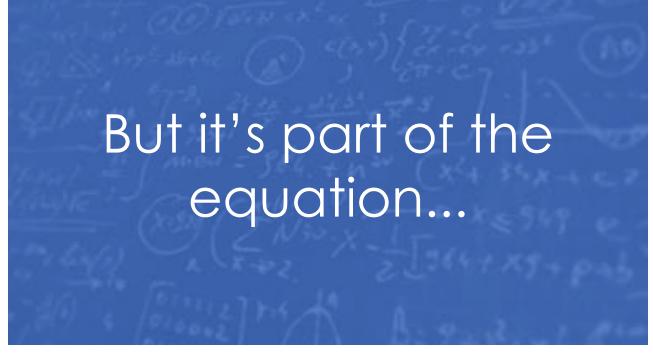
It can also be quite complex:



Source: https://www.cs.ryerson.ca/~aharley/vis/conv/flat.html

Predictive Analytics Demystified Model/Algorithm Output (prediction)







Questions?

Webinar Evaluation

https://www.surveymonkey.com/r/DEInov2021 Link provided in follow up email or scan QR code below

CPE certificate and handouts will be emailed after the presentation.

